

Contact Information for Questions and Claims

Flexible Benefits Administrators

509 Viking Drive, Suite F
PO Box 8188
Virginia Beach, VA 23450
800-437-FLEX (800-437-3539)
Fax: 757-431-1155
www.flex-admin.com

Ameritas Dental

Customer Service
800-487-5553
www.ameritas.com

Superior Vision

11101 White Rock Rd, Suite 150
Rancho Cordova, CA 95670
800-507-3800
www.superiorvision.com

Non-Network Claims Submission:
PO Box 967 Rancho Cordova, CA 95741

Assurity Insurance

PO Box 82533
Lincoln, NE 68501
866-289-7337
Wellness Claims:
888-358-8808 x23

Allstate Benefits

1776 American Heritage Life Drive
Jacksonville, Florida 32224
For questions concerning your policy please call:
800-521-3535
For questions concerning your claim please call:
800-348-4489
or e-mail claimsresearch@allstate.com

**Kanawha Insurance Company
(Underwriter for Humana Short-Term Disability)**

Customer Service:

1-855-448-6982.

*Claims Email Address: vbclaimssubmission@
humana.com*

Claims Fax Number:

502-405-7107

Claims Mailing Address:

Humana

Att: WVB Claims

PO BOX 13068

Green Bay, WI 54307-3068

MetLife Insurance Company

Benefits Line:

866-492-6983

Conversion:

877-275-6387

Group Universal Life:

800-438-6388

Aflac

**(CAIC a proud member of the Aflac family of
insurers)**

2801 Devine Street

Columbia, SC 29205

Customer Service

800-433-3036

www.aflacgroupinsurance.com

Texas Life Insurance Company

PO Box 830

Waco, TX 76703-0830

800-283-9233

Mark III Brokerage

211 Greenwich Rd

Charlotte, NC 28211

800-532-1044

www.markiiibrokerage.com/rowansalisburyschoolsnc